

Delivery Policy

Delivery Areas

Delivery services are available to selected regions within South Africa.

Delivery Scheduling

Delivery schedules may vary according to:

- Operational routing
- Delivery region
- Product availability
- Refrigerated transport capacity
- External conditions

Refrigerated Logistics

Products are transported using refrigerated cold-chain infrastructure to maintain product integrity.

Customer Responsibilities

Customers must ensure:

- Correct delivery information
- Availability to receive orders
- Suitable access arrangements
- Immediate refrigeration where applicable

Failed Deliveries

Additional charges may apply where deliveries fail due to:

- Incorrect addresses
- Customer unavailability
- Access restrictions
- Delayed acceptance

Inspection on Delivery

Customers must inspect products upon delivery and report concerns promptly.