

Terms & Conditions

Acceptance of Terms

By accessing this website, placing orders or interacting with AGADE Holdings or its subsidiaries, users agree to be bound by these Terms & Conditions.

Definitions

“Products” refers to all goods, meat products, processed products and related items supplied by AGADE Holdings and its subsidiaries.

“Services” refers to all operational, logistical, fulfilment, hospitality, retail and website-related services.

Website Use

Users may not:

- Use the website unlawfully
- Attempt unauthorised access
- Interfere with website security or systems
- Copy or exploit intellectual property without consent
- Submit false or misleading information

Orders & Acceptance

All orders remain subject to:

- Product availability
- Payment confirmation
- Operational capacity
- Delivery feasibility
- Verification procedures

AGADE Holdings reserves the right to refuse, cancel or limit orders at its discretion.

Pricing

Prices may change without prior notice.

While reasonable efforts are made to ensure pricing accuracy, pricing errors may occur and may be corrected without liability.

Payment

Payment must clear successfully before dispatch unless alternative arrangements have been approved.

Refrigerated Distribution

Products requiring refrigeration are transported using cold-chain logistics designed to maintain product quality and integrity.

Risk Transfer

Risk in products transfers to the customer upon successful delivery and acceptance.

Product Handling

Customers remain responsible for proper storage, refrigeration and handling after delivery.

Limitation of Liability

To the fullest extent permitted by law, AGADE Holdings shall not be liable for:

- Indirect or consequential losses
- Business interruption
- Loss of profits
- Delays outside reasonable control
- Damages arising from improper storage or misuse
- Third-party service interruptions

Nothing in these terms excludes rights provided under applicable South African consumer law.

Force Majeure

AGADE Holdings shall not be liable for delays or failures caused by events beyond reasonable control including:

- Power failures
- Fuel shortages
- Supplier disruptions
- Civil unrest
- Weather conditions
- Vehicle breakdowns
- Labour disputes
- Network or technology failures

Intellectual Property



All branding, graphics, content, systems, logos, trademarks and website material remain the property of AGADE Holdings unless otherwise stated.

Governing Law

These Terms & Conditions are governed by the laws of the Republic of South Africa.